



Dear Valued Guest,

Welcome to Seattle and the Sheraton Grand.

The safety and wellbeing of our guests and associates is of paramount importance to us. Our hotel's health and safety measures are designed to address a broad spectrum of viruses, including COVID-19. The wearing of masks or face coverings is not required but you are invited to wear them at your discretion.

Your guest room is your sanctuary throughout your stay with us. If you would like to schedule housekeeping services, please let us know by 12:00 pm on the day you would like service. Or if you prefer, we can provide additional items including extra coffee, towels, toiletries, and ice. Additional sundry items are available for purchase at the Front Desk.

Our outlets and amenities are as follows:

**Starbucks® Marketplace in the Lobby**

Daily from 6:00am – 4:00pm

*Grab 'n' go items including hand-crafted beverages, sandwiches, salads, snacks, and local wine & beer.*

**Breakfast in Fountain | Lobby Level, near Pike Street Tower elevator**

*Classic American breakfast buffet featuring a live action omelet station attended by a Sheraton Grand Seattle Chef.*

Daily from 6:30am – 10:30am

**A La Carte Dining**

Available Daily from 6:00am – 11:00pm

*\*Menu is available by scanning the QR code. Dial 5191 to order.*



**Fountain Wine Bar**

Daily from 4:00pm – 11:00pm

**Fitness Center | Swimming Pool 35<sup>th</sup> Floor, Pike Street Tower**

Open 24 hours Daily from 5:30am – 11:00pm

**Sheraton Club Lounge | 32<sup>nd</sup> Floor, Pike Street Tower**

*Light refreshments and on-demand espresso available from 7am to 10pm.*

Finally, as with any large city, kindly be aware of your surroundings when out and about.

Thank you for choosing the Sheraton Grand for your stay in Seattle. We appreciate the opportunity to serve you, and we hope you will call on us if there is anything we can do to assist during your stay.

Sincerely,

Callette Nielsen  
General Manager